JOHN GOLIASH

Northeast Pennsylvania | john@goliash.com | 570-733-4050

OBJECTIVE

Systems Analyst Position working data on Relational Database Systems

- Innovative Systems Analyst offers the ability to fully implement working with data within a 10-week development cycle, making customizable solutions and automation.
- Expert in advanced data manipulation, tools, and processes contributing to the design and rollout of cutting-edge enrollment platforms.
- Known for excellent testing skills – able to analyze data and develop automated, cost-effective, and responsive solutions.

EXPERIENCE

IT DIRECTOR AFC INDUSTRIES Furniture Manufacturing, Berwick, PA
MAR 2022 – PRESENT

- I worked on the day-to-day operations by monitoring JobBOSS ERP and Sales Logix Infor CRM with updates from furniture manufacturing.
- Implemented a robust backup system with NAS hardware, ensuring data integrity and business continuity.
- Managed efficient user support through a streamlined ticketing system.
- Deployed Ubiquiti solutions for enhanced Wi-Fi and security camera networks.
- Engineered high-speed fiber network using Starlink for backup internet service with Cisco hardware to mitigate disruptions.
- Modernized IT infrastructure for scalable growth and operational efficiency.

DATA OPERATIONS REPORT ADMINISTRATOR ENGLISH RIDING SUPPLY
Full Time - MAR 2021 – MAR 2022, Part Time - MAR 2022 – PRESENT

- Provided crucial reporting support to ERS, utilizing Crystal Reports, Microsoft Excel, and Access for Sales and Marketing functions.
- Collaborated with marketing and web designers to oversee and enhance the B2B portal of the ERS website effectively.
- Delivered local IT support to end users, ensuring seamless operations for day-to-day activities.
- Established communication channels with phone and internet companies to facilitate smooth connectivity.
- Maintained and updated data on the website and in Sage Software, including images, pricing, content, inventory, and customer base.
- Worked closely with Sage software support to troubleshoot and resolve technical issues.
- Sustained the functionality of the Knowledge Sync/automated report system for efficient reporting processes.

SKILLS & ABILITIES

Microsoft Excel	Microsoft Access	Problem-Solving	Crystal Reports
Access VBA	Troubleshooting	Quality Testing	IT Support
Access Forms and Queries	Help Desk Systems	File Syncing Tools	Database Management
Communication with Phone and Internet Companies	Sage Software Management	Advanced-Data Manipulation	Knowledge Sync/Automated Report Systems

DATA ANALYST / IT DELUXE BUILDING SOLUTIONS, LLC
MAY 2018 – AUG 2020

IT Infrastructure Specialist | Startup in Modular Construction

- Developed and implemented data and analytics solutions for modular manufacturing, supply chain, and computer-aided design (CAD) software.
- Managed user access and permissions for cloud-stored files, ensuring streamlined user management.
- Collaborated on data initiatives, including database development for a startup company, and worked closely with Software Development.
- Provided technical support to address and resolve employees' IT issues.
- Orchestrated the construction of a new network utilizing Ubiquity Network Equipment.
- Administered Windows Server Active Directory, overseeing user accounts during employee onboarding and termination.
- Served as the primary front-facing customer support for team members across the factory and office.
- Conducted thorough testing of new software platforms company-wide before full implementation.

SENIOR SYSTEMS ANALYST AON
JUNE 2016 – MAY 2018

- Spearheaded the seamless import and export of client data, encompassing census, coverage, and deduction information, adhering to pre-approved formats.
- Collaborated effectively with account management personnel to gather intricate details of client benefit plans, ensuring precise understanding and execution.
- Orchestrated the preparation of comprehensive programs, working closely with the development team to implement fixes tailored to the needs of the enrollment team, resulting in improved efficiency and accuracy.

SYSTEMS ANALYST UNIVERS WORKPLACE SOLUTIONS
JUNE 2008 – JUNE 2016

- Managed client data import and export, ensuring efficient and accurate data transfer processes. AON acquired UNIVERS.

QUALITY ASSURANCE ENGINEER ULTRARAD
AUGUST 2004 - JUNE 2008

- Produced comprehensive test reports, meticulously documenting testing procedures and results to ensure FDA compliance.
- Collaborated closely with cross-functional teams, particularly the marketing department, to contribute to developing the company website.
- Designed and implemented testing scripts, enabling the automation of simulated tests for enhanced efficiency and accuracy.

EDUCATION

NORTHEASTERN UNIVERSITY, BOSTON, MA
BS. COMPUTER ENGINEERING TECHNOLOGY

A+ COMITIA TRAINING, TAMPA, FL
This certification signifies competence in hardware, software, networking, and security.